

## **Mills Parking Changes Coming in July**

### **What is happening?**

New parking equipment will be installed in July at the exit to the Mills Health Center parking lot. With this change, physicians will continue to be eligible for parking in the Mills or Medical Arts Building (MAB) garage, but must **apply** for a new parking card to enter and exit the lot.

### **Within the Mills/MAB lot, where will physicians be eligible to park?**

Physicians may park in designated physician spots on **Mills L2**. Physicians can also park on the lowest levels of the Mills/MAB garage (i.e., **Mills L3 or MAB L3**), if needed.

### **What will the new parking equipment do?**

- Physicians/staff with parking cards will still only be able to exit from the left lane.
- The new parking equipment will enable visitors to use either the left or right lane to exit and pay with credit card. During manned hours, an attendant will continue to accept cash payment in the right lane. MPHS departments will also have validation equipment to validate patients' parking tickets in the department.
- Mills and MAB tenants will have the option to buy chaser tickets for their patients from the Mills Security Office (\$100 for a pack of 100 chaser tickets), starting in July.

### **What else is changing?**

Mills-Peninsula staff will only be allowed to park on **Mills L3 or MAB L3** (the lowest levels of the garage). Difficult patient parking experience discourages patients from using services at Mills Health Center. To ensure available parking for patients, rules about parking in non-designated areas will be enforced, and violations will result in disciplinary action and/or vehicles being towed at the offender's expense.

### **What do I need to do?**

- An email will be sent out to physicians in early July with a link to an online request form. Please respond online so we can issue the new parking cards before the transition period in July. The link will be posted on the physician website: [mills-peninsula.org/for-providers/resources](https://mills-peninsula.org/for-providers/resources)
- All physicians who get new parking cards will also need to put a new decal sticker on their vehicle's driver-side rear windshield. The decal sticker will work for both Mills and Peninsula campuses.

**Comments or questions?** Please contact Peggy Lim, MPHS Administrative Fellow, at (650) 762-4429 cell or [limp1@sutterhealth.org](mailto:limp1@sutterhealth.org).